



St Martin's School

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Headteacher/Prifathro: Mr L Jarvis

Show My Homework (SMHW)

Frequently Asked Questions

- Our online calendar - www.StMartinsCaerphilly.ShowMyHomework.co.uk
- There are FAQ available at www.support.showmyhomework.co.uk
- Below are a summary of questions specific to St. Martin's students/parents.

1. **What happens if I lose my log in?**

If you lose your log in, simply go to www.showmyhomework.co.uk and select the 'forgot password' option to reset your account. PIN numbers were posted home earlier in the term. PINs are available from reception.

2. **How often should I check for homework updates?**

We suggest checking as often as possible (as you would the journal) but if you log into SMHW and select 'settings' you can choose to receive email notifications when homework is set for you/your child.

3. **Will homework need to be submitted online?**

Submission of homework will be decided by the individual teacher. To begin with in most cases (if not all) homework will be handed in during the lesson. This will be specified on the homework set. In cases where a teacher may ask for online submission, we will ensure a paper-hand in is also available as an option.

4. **Will I still need to have my journal signed/sign my child's journal?**

Yes – the journal is a key tool to communicate with parents and to pass on any vital messages. Even though homework will **NOT BE** recorded using the journal, all students are still required to bring and use the journal **IN** school every day. We will review the need for student journals in the coming year.

5. **Will my child's grades / feedback be uploaded to show my homework?**

At the moment we will be using SMHW to set homework. Once the initial phase of using the system is running smoothly we will look to use other features of the website too.

6. **What happens if my child still doesn't complete the homework set?**

Sanctions will still apply for students who do not complete homework.

7. **Will SMHW replace mymaths online?**

No – mymaths homework will appear on showmyhomework.

8. **How do students feel about the change?**

Students are very excited by the change to SMHW. Students are encouraged to use SMHW in school also and are told of homework set during lessons. We are happy to support students should they encounter an issue with SMHW. We will provide a parent/guardian support session soon too!

9. **Where can we send feedback about show my homework?**

If you are experiencing an issue with SMHW please visit www.support.showmyhomework.co.uk – they will also happily accept feedback on the system. Any school specific questions – please contact us in the usual ways; telephone/email/message via form tutor. We recently met with SMHW to iron out a few teething problems; linking two children to one parent log in and adjusting class lists – these issues have now been resolved. The website and the app have recently been updated too!

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Raising Standards –
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10. What if I do not have access to a smart phone?

If you are unable to download the app, you can view online using the website www.showmyhomework.co.uk. Alternatively, students are welcome to use our school facilities – our school library is open every break time, lunchtime and after school 3pm – 4pm. On the rare occasion the library is not open, students are encouraged to speak to a member of staff (preferably within the ICT department) who will do their best to assist.

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